

Terms of Use for the Sharp Solar Online Shop (EU)

Sharp Electronics GmbH (hereinafter SHARP) operates an online shop for the purchase of various photovoltaic and LED lighting products, and in future electrical storage systems under the domain www.sharp-pv.eu.

Sharp would like to make access as easy as possible for customers, and provides registered users (hereinafter: "users") access on acceptance of the terms of use and the general terms and conditions.

Users can take advantage of the following features of the online shop:

- Examination of the availability of listed products
- Binding product orders
- Access to the SHARP-Solar Extranet (product information, certificates, flasher data)
- Option to register for the modules on brand value the modules
- Contact the customer service team and Solar sales team for technical enquiries

SHARP intends to operate the online shop 24 hours a day, 7 days a week. Due to the technical characteristics of the Internet and of operating an online shop, SHARP does not guarantee the continuous or unrestricted availability of the online shop. SHARP reserves the right to restrict, suspend or terminate the availability of the online shop. This applies particularly in the event of maintenance. SHARP users will be advised of predictable restrictions whenever possible.

After the customer is created, SHARP will send the user a user name and password for the use of the online shop. The user makes binding product orders by using the Sharp online shop. Therefore, the user name and password are strictly confidential and shall not be disclosed to third parties. The user is liable for all damage caused by the unauthorised use of his user name and password, unless SHARP is responsible for the unauthorised use. The user will inform SHARP if he becomes aware of the unauthorised use of his user name and password, or that the user name and password are in the possession of unauthorised third parties.

All data is transmitted securely over the Internet. The online shop uses the Secure Sockets Layer (SSL) Protocol with 128-bit key length. Through the use of the SSL protocol, all data in transit between the browser and the server is encrypted and its integrity is ensured.

Duration of the right of use and termination:

1. The right of use of the customer to the above functionality of the online shop is indefinite. It may be terminated by SHARP, or by the user, with a period of notice of one month to the end of the quarter.
2. The right to the premature termination for just cause as outlined in section 314 of the German Civil Code (BGB) remains unaffected. Just cause for SHARP is in particular if
 - a) the user stops his payments;
 - b) the user himself requests the opening of insolvency proceedings or the insolvency proceedings are started regarding the user's assets;
 - c) the user persistently violates his contractual obligations arising from purchase agreements concluded in connection with the use of the online shop, in particular if he falls into arrears with his payment obligations for two successive orders.
3. The termination must be issued in writing.

We hereby accept the above terms and conditions

Customer address & contact name

Place
(Stamp)

Date

Signature